

# ***"Good-Nature LLC"***

## **Pressure Washing Disclaimer & Limitations**

### **Background**

In order to improve communication with our customers and their understanding of the services we provide, we have set out below our offer and limitations that apply.

### **Definitions**

"Good-Nature LLC" refers to directly employed, contracted and authorised persons representing and carrying out services on behalf of ***"Good-Nature LLC"***

**Customer** refers to person or persons directly contracting with ***"Good-Nature LLC"*** for the purposes of having **Pressure Washing Services** carried out on their property or the property of others on their behalf.

**Pressure Washing Services** are defined as the application of water at pressures up to 4000 psi through standard industry equipment and the use of natural multipurpose cleaner / water mix to wash the fabric of buildings, screened enclosures and their surrounding hard landscape and may not remove all dirt, oil, rust, ingrained marks and the like from the surface being washed..

**Estimate** represents an estimate on a pre-printed sheet or typed proposal with attachments, together with relevant handwritten notes highlighting any concerns or further defining the services requested of the overall charges based on the anticipated time needed to carry out the **Pressure Washing Services** including the amount of cleaner/water mix required.

**Final Charge** represents the final charge for the **Pressure Washing Services** which maybe more or less than the **Estimate** provided and reflects the outcome of completing the **Pressure Washing Services**.

### **Our Offer**

***"Good-Nature LLC"*** offer **Pressure Washing Services** to the existing fabric of our **Customer's** property to the extent and scope expressly requested by our **Customer**.

The scope of work requested is confirmed on an **Estimate** and should be read in conjunction with this disclaimer. The **Final Charge** may vary depending on circumstances encountered when carrying out the work

The property will contain pre-existing and inherent flaws due to age and condition at the time of service. Whilst ***"Good-Nature LLC"*** will take reasonable care to minimize the impact of the **Pressure Washing Services** on our **Customer's** property we cannot accept responsibility for damage or loss arising directly or indirectly from the **Pressure Washing Services** expressly requested by our customer unless arising directly from negligent acts of ***"Good-Nature LLC"***

### **Customer Responsibilities**

In engaging ***"Good-Nature LLC"*** to carry out the **Pressure Washing Services** requested our **Customer** accepts responsibility that their property is capable of withstanding the act of carrying out the **Pressure Washing Services**.

The **Customer** accepts that the property will contain pre-existing and inherent flaws due to age and condition at the time of service and accepts responsibility for damage or loss arising directly or indirectly from the **Pressure**

## ***"Good-Nature LLC"*** **Pressure Washing Disclaimer & Limitations**

**Washing Services** expressly requested unless arising directly from negligent acts of "Good-Nature LLC"

By accepting our **Estimate** and scheduling the work our **Customer** accepts this disclaimer and the limitations that apply.

### **Information ONLY**

The following are examples of, but do not limit, areas that are beyond the control of "Good-Nature LLC" when carrying out pressure washing services to our customer's property.

- **Shingle Roof Washing** – we follow the Asphalt Manufacturers guidelines, this involves spraying a we apply a natural multipurpose / water mix on to the shingle roof. This will run off the roof either through gutters (if fitted) or directly on to planted or grassed areas in the same way as water does when it rains we cannot accept responsibility for any damage that may arise from this washing process.
- **Tiled Roof Washing** – we apply water under pressure to the roof tiles either through a surface cleaner or wand as appropriate to the area being cleaned. Dirty water will run off the roof either through gutters (if fitted) or directly on to planted or grassed areas in the same way as water does when it rains.

This is the most commonly used method for washing tiled roofs and involves our technician walking on the roof tiles. Walking on roof tiles carries the risk that some may be broken; this is inherent in the washing process and a risk that should be recognized by the customer in expressly requesting ***"Good-Nature LLC"*** to clean their tiled roof.

we will take reasonable care to limit the number of broken tiles, tiles will break. "Good-Nature LLC" is **NOT** a licensed roofing company.

- **Driveways, Sidewalks and Other Ground bearing concrete surfaces** - we apply water under pressure to the concrete surface either through a surface cleaner or wand as appropriate to the area being cleaned.

The pre-existing concrete surface will contain flaws and "Good-Nature LLC" cannot accept responsibility for damage to the surface associated with the age and pre-existing condition of the concrete.

- **Pool Deck & Enclosure** – we apply a natural multipurpose /water mix under pressure to the framework, screens and pool deck as required to pressure wash the surface.

**The pre-existing condition of the framework** may for example have a pitted surface, be oxidised due to sunlight, have chipped or loose paint – ***"Good-Nature LLC"*** cannot accept responsibility for these and other flaws that may be made worse through the process of pressure washing

**The pre-existing condition of screens** may for example be old, weak or have existing rips or tears ***"Good-Nature LLC"*** cannot accept responsibility for these and other flaws that may be made worse through the process of pressure washing.

**The pre-existing condition of the pool decks / lanai decks** may for example be old, have worn paint or flaking paint surfaces, no sand between pavers - ***"Good-Nature LLC"*** cannot accept responsibility for these and other flaws that may be made worse through the process of pressure washing.

In addition and specifically in the case of paver surfaces- ***"Good-Nature LLC"*** cannot accept responsibility for the affects of the loss of sand between the paver joints or from the paver bedding, this is inherent in the process of pressure washing as expressly requested by our customer.

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- **Building and House Washing** - we apply a natural multipurpose /water mix and water under pressure to the fabric of the property as required to pressure wash the surface. The customer is responsible for removing or protecting any of their property that maybe damaged or otherwise through the washing process – this includes but is not limited to

Door locks that maybe affected by water penetration

Door and Window surrounds that may leak

Furniture and soft furnishings

Mail Box's

Cars & Other Object's

- We can not guarantee artillery fungus, vines, plant's and other fungi removal or black mold will come off surface's